



BCONSULT



BCONSULT

NATIONAL CERTIFICATE:

General Travel

Level 5

SAQA ID: 61597

DURATION

12 MONTHS

B-BBEE POINTS CLAIMABLE FOR ALL
LEARNERSHIPS

BOOK YOUR SEAT

sales@bconsult.co.za

+27 31 536 8167

www.bconsult.co.za

@bconsult_sa

NATIONAL CERTIFICATE:

General Travel

Level 5

Course Purpose

This qualification has been developed for those at a junior level in the travel industry. There is currently an oversupply of learners into the industry, that do not meet industries' requirements. Such a qualification will assist with the regulation of people entering the industry, ensuring a more competent workforce. The qualification will also provide the basis for further development of the learner into specialist and management areas within the travel industry, as well as articulation with Hospitality and other Tourism industries.

The certificate will enable qualifying candidates to:

- Analyse a business and determine the way it functions.
- Communicate in a business environment
- Function in a Business Environment
- Operate a computer
- Deal with Customers
- Display cultural awareness in dealing with customers and colleagues
- Communicate verbally
- Maintain health, hygiene and professional appearance
- Analyse the Tourism industry and the links between the various sectors.
- Analyse airport and customs systems
- Describe the world from a travel perspective
- Book and issue documentation for land travel and accommodation
- Book and issue documentation for point-to-point air travel
- Advise customers on visas and passports and apply for visas
- Access information on travel products and services
- Demonstrate basic Forex transactions and Forex conversions
- Operate a central reservation or global distribution system
- Demonstrate knowledge of South Africa as a travel destination

Who should study General Travel Level 5

The General Travel Level 5 learnership qualification is suitable for entry-level employees in travel-related businesses, individuals transitioning from hospitality or customer service, recent graduates entering the travel industry, and professionals aiming to advance as travel consultants, sales executives, or travel coordinators.

Duration

12 MONTHS

NATIONAL CERTIFICATE:
GENERAL TRAVEL

Level 5

US	Name of Unit Standard
7794	Communicate verbally
7791	Display cultural awareness in dealing with customers and colleagues
7790	Process incoming and outgoing telephone calls
14734	Deal with customers
7784	Communicate in a business environment
7787	Sell products or services
7800	Maintain health, hygiene and a professional appearance
7782	Analyse a business and determine the way it functions
7785	Function in a business environment
7744	Demonstrate knowledge of South Africa as a travel destination
7941	Access information on travel products and services
7937	Describe the world from a travel perspective
7786	Operate a computer
7948	Operate central reservation or global distribution system
7788	Process payments
7935	Analyse the tourism industry and the links between the various sectors
7936	Analyse airport and customs systems
7793	Describe layout, services and facilities of the organisation
7799	Maintain a safe working environment
7942	Demonstrate basic forex transactions and forex conversions
7940	Advise customers on travel entry document and assist with application
7938	Book and issue documentation for land travel and accomodation
7939	Book and issue documentation for Point-To-Point Air travel
9012	Write texts for a range of communicative contexts.
13935	Plan and conduct basic research in an office environment.
13941	Perform basic business calculations.
9010	Demonstrate an understanding of the use of different number bases and measurement units and an awareness of error in the context of relevant calculations.
9013	Describe, apply, analyse and calculate shape and motion in 2-and 3-dimensional space in different contexts.
7456	Use mathematics to investigate and monitor the financial aspects of personal, business, and national issues



BCONSULT

**WE AIM TO BOOST YOUR COMPETITIVENESS IN THE MARKETPLACE AND
OUTRANK YOUR COMPETITORS**

 **COMPANY PROFILE**

CLICK TO VIEW RELATED COURSES



BUSINESS ADMINISTRATION LEVEL 4
SAQA ID: 61595

[SEE MORE](#)



BUSINESS PRACTICE LEVEL 1
SAQA ID: 61755

[SEE MORE](#)

GET IN TOUCH

 sales@bconsult.co.za

 +27 31 536 8167

 www.bconsult.co.za

 @bconsult_sa