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NATIONAL CERTIFICATE:

Gaming Operations Level 3

SAQA ID: 63269

DURATION
12 MONTHS


B-BBEE POINTS CLAIMABLE FOR ALL
LEARNERSHIPS

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Level 3

Course Purpose

This qualification will prepare learners for employment in a variety of entry-level positions within the Gaming environment and enable them to be nationally and internationally competitive. Since this will serve as an entry-level qualification in the gaming sector, it opens up career opportunities within the sector.

The certificate will enable qualifying candidates to:

- Demonstrate an understanding of the gaming environment and the context in which gaming activities take place.
- Meet customer service requirements in interacting with customers.
- Function effectively in the operational environment.
- Operate effectively by performing services in a selected area of specialisation, being one of:
 - > Dealing.
 - > Slots operating/hosting.
 - > Cashiering.
 - > Surveillance.

Who should study Gaming Operations Level 3

Casino managers • Cashiers • Slot operators •
Surveillance personnel • Dealers/Croupiers for a range of games
such as Poker, American Roulette, Blackjack, Punto Banco and Dice

Entry Requirements

It is assumed that the learner attempting this qualification is competent in:

- Communication at NQF Level 2 or equivalent.
- Mathematical Literacy at NQF Level 2 or equivalent.

Duration

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US	Name of Unit Standard
116520	Apply safety, health and environmental principles and procedures in a workplace
113904	Explain how money laundering legislation impacts on monetary transactions in South Africa
244574	Apply knowledge of HIV/AIDS to a specific business sector and a workplace
113852	Apply occupational health, safety and environmental principles
244572	Describe how to manage workplace relationships
123258	Foster and maintain customer relations
114979	Operate a computer workstation in a business environment
258056	Understand compliance in a casino environment
242815	Apply the organisation's code of conduct in a work environment
252217	Comply with organisational ethics
243947	Develop self within the job role
243954	Understand the need for cultural awareness in dealing with customers and colleagues
119472	Accommodate audience and context needs in oral/signed communication
9010	Demonstrate an understanding of the use of different number bases and measurement units and an awareness of error in the context of relevant calculations
9013	Describe, apply, analyse and calculate shape and motion in 2-and 3-dimensional space in different contexts
119457	Interpret and use information from texts
9012	Investigate life and work related problems using data and probabilities
119467	Use language and communication in occupational learning programmes
7456	Use mathematics to investigate and monitor the financial aspects of personal, business and national issues
119465	Write/present/sign texts for a range of communicative contexts
258037	Batch coins and tokens
258055	Monitor clearance and count procedures
258066	Operate communication equipment
258071	Assist in dealing with problem and pathological gambling in the workplace
258043	Comply with security procedures for dealers
258057	Deal American Roulette
258059	Deal Blackjack
258044	Deal Poker
258036	Demonstrate and apply knowledge of the slots department and internal procedures
258043	Comply with security procedures for dealers
258057	Deal American Roulette
258059	Deal Blackjack
258064	Carry out fault finding, fault resolution, repair, maintenance and servicing of gaming machines and gaming related equipment and systems
258038	Process slots transactions and redeem and retrieve slots shorts
258045	Handle casino chips
242812	Induct a member into a team
258070	Install, remove, convert and upgrade gaming machines and gaming related equipment and systems
258067	Maintain security within a gaming environment
258060	Make gaming machine payouts
258041	Manage the float in a gaming environment
258061	Monitor gaming operations
258039	Process table transactions
258035	Operate a chip and cash and coin float
258063	Operate a closed circuit television system
258058	Operate a smart card system
258855	Operate and maintain cashiering equipment
258040	Process cheque, credit card and bank transactions
254220	Provide primary emergency care/first aid as an advanced first responder
258062	Recognise and report customer cheat moves
258046	Control a slots safe inventory
258042	Control the casino float
258068	Deal Punto Banco
258044	Deal Poker
242811	Prioritise time and work for self and team
258065	Operate the game of Dice



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OUTRANK YOUR COMPETITORS**



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SAQA ID: 61595

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BUSINESS PRACTICE LEVEL 1

SAQA ID: 61755

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