

LEARNERSHIPS QUALIFICATION



National Certificate:

Wholesale & Retail Distribution

Level 2

SAQA ID: 49280

DURATION

12 MONTHS

**B-BBEE POINTS CLAIMABLE
FOR ALL LEARNERSHIPS**

**TAX CONCESSIONS APPLY BETWEEN
R80 000 - R120 000
PER CANDIDATE**

BOOK YOUR SEAT

National Certificate:

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Level 2

Course Purpose

The purpose of this Certificate is to equip learners to understand and acquaint themselves with the underlying principles of all of the major areas related to distribution within the Wholesale & Retail sector, thus enabling them to become more effective employees. The Certificate further aims to provide career paths through various levels and areas of the Wholesale and Retail environment thus promoting the notion of quality lifelong learning.

The certificate will enable qualifying candidates to:

- Plan self-development.
- Apply in and outbound call centre operations within a commercial environment.
- Perform general administrative and office functions.
- Implement point of Sale transactions and procedures.
- Maintain a safe and secure Wholesale and Retail environment.
- Offer and maintain a credit facility and customer account.
- Pack and handle food and non-food items.
- Deal with customers

Who Should Study Wholesale & Retail Distribution Level 2?

The Certificate in Wholesale and Retail Distribution, NQF Level 2, is designed to meet the needs of the learners who are already employed and involved in Wholesale, Distribution or Mail Order Retail within the Wholesale and Retail field. Additionally, however, it may also allow access to, and meet the needs and aspirations of the youth and unemployed who wish to pursue a career in these areas, or in fields where this learning may be useful.

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US	Name of Unit Standard
117897	Maintain stock balances in a distribution centre
114912	Maintain a safe and secure wholesale and retail environment.
117899	Pick stock in a distribution centre/warehouse.
117898	Move, pack and maintain stock in a distribution centre/warehouse.
117891	Despatch stock from a distribution centre.
114895	Define the core concepts of the wholesale and retail environment.
114891	Count stock for stocktake.
14342	Manage time and work processes within a business environment.
14359	Behave in a professional manner in a business environment.
114911	Resolve customer queries / complaints.
13883	Apply out-bound Contact Centre Operations within a commercial environment
7469	Use mathematics to investigate and monitor the financial aspects of personal and community life.
7480	Demonstrate understanding of rational and irrational numbers and number systems.
9007	Work with a range of patterns and functions and solve problems.
9008	Identify, describe, compare, classify, explore shape and motion in 2-and 3-dimensional shapes in different contexts.
9009	Apply basic knowledge of statistics and probability to influence the use of data and procedures in order to investigate life related problems.
8963	Access and use information from text.
8962	Maintain and adapt oral communication.
8964	Write for a defined context
8967	Use language and communication in occupational learning programmes



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**WE AIM TO BOOST YOUR COMPETITIVENESS IN THE MARKETPLACE AND
OUTRANK YOUR COMPETITORS**

↓ COMPANY PROFILE

CLICK TO VIEW RELATED COURSES



WHOLESALE & RETAIL OPERATION LEVEL 2

SAQA ID: 58206

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WHOLESALE & RETAIL OPERATIONS LEVEL 3

SAQA ID: 63409

[SEE MORE](#)

GET IN TOUCH

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